

COVID-19

1. Have you experienced any dry coughing, shortness of breath, fever, loss of taste or tiredness in the last 7 days:
YES or NO
2. Have you encountered anyone who has experienced any dry coughing, shortness of breath, fever, loss of taste or tiredness in the last 7 days: **YES or NO**
3. When you get to the shop, please remain in your vehicle and call us at 410-760-6844 and we will provide further instructions.
4. Customer **MUST** wear a face mask at all times while waiting in the shop. We do recommend waiting outside or having someone pick you up. Installation time will be longer than normal due to our sanitizing process (see #6). If you do not have a face mask, you may not wait inside the shop.
5. As of April 13th 2020, we will be accepting only front 2 windows on SUV's at this time.
As of May 18th 2020, we will be accepting all window tint jobs (front windshields may vary depending on staff availability)
6. Sanitizing the work area (door panels, back seat, front seat and/or front dashboard) will be mandatory before each installation which will delay installation time. **It is recommended to customers to bring their own sanitizing wipes/disinfectant spray for this process.** There will be a \$5.00 charge if BTG uses own products (Clorox wipes for side door panels, steering wheel, dashboard, and Lysol Disinfectant spray for seats) and BTG will hold no responsibility if our products harms, damages, tarnishes or stains the interior of your vehicle from these products, as these are basic sanitizing products.

Reminder for Tint Customers

- * Keep your tinted **windows up** for **3 to 5 days** and will take about 2 to 3 weeks to fully dry; depending on weather conditions. Until this time, you may notice hazy or water bubbles, and will disappear in time.
- * Clean your tinted windows with a soft cloth using plain or soapy water. Ammonia products should **NOT** be used at any time.
- * At night you may notice that the light from head-lights will reflect off of the defogger lines. This is caused by the raised defogger line, it varies from car to car, and there is nothing that can be done about it.
- * Though we strive for perfection in our installations, due to the natures of the product, some degree of dust contamination and minor imperfections are present in every tint applications and also pre-existing flaws or scratches are more noticeable after the windows are tinted.
- * For those customers who have cars that show **"BLACK DOT MATRIX"** on windows are quite thick and prevent the film from sticking to the area between the dots. This results in uneven whitish looking strip trimming the glass, unfortunately is unavoidable.
- * Imperfections, any dust that was floating in the air, broken windows, peel off of an early window roll downs, or accidents are not under warranty.

By signing your name and date below, you have answered to your best knowledge and agree to the terms above with the **COVID-19** and **Reminders for Tint Customers.**

(Note: Appointments will not be accepted if this form is not filled out and submitted before appointment time)

NAME:

DATE: